

# Agenda For Training Follow-up



## **Newcastle upon Tyne, UK** **6 – 10 February 2012**

### **Sunday and Monday 5 and 6 February:**

- Arrival of practitioners from Italy, Germany and Greece
- Pick-up from Newcastle airport by The Rickter Company
- Transport to Staybridge Suites Hotel

### **Monday 6 February:**

**12.30:** Lunch

### **13.30: In The Den**

#### **First work session with Italian and German groups**

- Welcome and Introductions
- Domestic arrangements
- Presenting the purpose of the Follow-up Training
- Feedback from Practitioners on 'Lifeboard' Frame of Reference
- Discussion to decide preferences for 5 themes/questions to be retained in the revised Frame of Reference, plus any changes to be made to the existing wording of the questions.

### **14.45 – 15.00: Break**

### **15.00:**

#### **Second work session with Italian and German groups**

- Continue as in first session

**16.30: Close**

**Time to be decided: Dinner (options will be offered)**

**Tuesday 7 February**

**08.30: First work session with Greek group only**

Catch up on work already done on Monday by other groups

**10.30: First full work session for all Practitioner groups**

- Review of work completed so far
- Presentation of each group's preferences for 5 retained themes and questions and any proposed changes to the wording of questions to be agreed.

**12.30: Lunch**

**13.30: Second full work session for all Practitioner groups**

- Consideration of the additional 5 themes to complement the 5 retained themes in order to create a new Frame of Reference for each organisation. The choices made by each group in this session will be determined by the specific context of need of their target client group, cultural influences and other 'local' requirements.

**14.45: Break**

**15.00: Third full work session**

- Continue as above
- Each group to come to their own decision about their intended new Frame of Reference.
- Decisions to be shared and endorsed by all participants.

**16.30: Close**

**19.30: Meet in Hotel Reception area**

- Social Dinner a short walk from the Hotel

## **Wednesday 8 February**

### **09.30 First work session**

- Feedback on the use of the Rickter Scale® Board sharing experience of practitioners and responses of clients
- Feedback on the use of the Rickter Scale® Process – the sequence of strength-based questions taking the clients through Present/Past/Desired states
- Presentation and discussion of Review: Follow-up Questionnaires

### **10.45: Break**

### **11.00: Second work session**

- Opportunity for refresher demonstration or exercises on aspects of the Rickter Scale® Process
- Sharing of illustrative case studies, demonstrating good practice, offering a learning opportunity and evidencing the effectiveness of using Rickter and diversity of application
- How can we ensure we are fully effective?

### **12.30: Lunch**

### **13.15: Final work session**

- Review of experiences of using the IMS
- Capturing technical issues
- Capturing language issues
- Recording other suggestions, e.g. online resources

### **14.45: Close**